The COVID test.

HOW 2LIFE COMMUNITIES MET THE CHALLENGES OF 2020, AN ANNUAL REPORT.
Looking back, we had no idea of what we were getting into. But we knew we had to take action. We started a practice of learning day-by-day, assessing, making decisions, and clearly communicating and implementing those decisions.

Amy Schectman
As we entered 2020, who could have foreseen the challenges that lie ahead? The COVID-19 pandemic tested us—and continues to test us—in ways both large and small. At 2Life Communities, rising to the challenge has required an unprecedented surge of new services and staff, and new levels of flexibility and commitment from every member of our team.

It has also meant an increased need for support from the individuals and institutions that make our work possible. We are extremely grateful to everyone who went above and beyond to help.

While the pandemic impacted every corner of society, many residents of 2Life are among the most vulnerable. Ensuring their safety and wellbeing and that of our staff has been our primary focus in every moment. Looking back at 2020, our strong foundation made it possible to beat the odds and keep our residents and staff safe. This report documents examples of how we achieved this through the dedication of our incredible staff and temporary helping hands, our strong financial reserves, and much-needed emergency funds from trusted partners.

Our foremost goal at 2Life Communities is to provide older adults with the opportunity to live full lives of connection and purpose in dynamic, supportive, and affordable living environments. We achieve this by providing exceptional housing that includes community spaces for fitness, learning, and fun; apartments that can adapt to each individual’s changing physical and intellectual circumstances as they age; and a commitment to building “green” to help fight climate change.

Beyond our buildings, we work to integrate housing and healthcare; to provide a variety of programs that engage, inspire, and build health; and to ensure a warm and caring staff to nurture community and support every resident. Finally, 2Life is committed to advocacy, advancing the notion of aging in community and expanding our portfolio to become a growing and important part of even more lives throughout the greater Boston area.

The challenges posed by the pandemic continue. But with your help and support, we look forward to the years ahead. We hope you enjoy this annual report and the stories that bring to life our past year filled with both challenge and joy.

Donna Kalikow, Board Chair
Amy Schectman, President & CEO
At the height of the pandemic, the simplest item could make a big difference when it comes to providing peace of mind. A clean face mask, for example.

In April of 2020, as the spread of COVID-19 was accelerating, face masks were in short supply nationwide. While public health officials recognized the value of masks in reducing the risk of transmission, government and private stockpiles of masks were inadequate to meet the demand among hospital workers, much less staff and residents at 2Life.

But Frank Tian, whose parents are residents at the Golda Meir House in Newton, was not deterred. Bridging the “mask gap” for seniors in the community became his mission.

Tian, a member of the Chinese American Association of Newton (CAAN), brought the situation to the attention of fellow CAAN members. The association was in the process of gathering donations to procure personal protective equipment (PPE), including face masks, for Newton-area hospitals and essential businesses leveraging family connections in China, where much of the world’s PPE is manufactured. The group was able to procure masks that were not readily available in the U.S. at that point in the pandemic.

CONT...
“We wanted to use the limited resources of PPE available to help protect the most vulnerable in our community, especially older people at greater risk of illness,” says Mr. Tian, noting that the CAAN was able to procure supplies of both surgical masks and the hard-to-find KN95 masks that provide enhanced protection.

Tian and the CAAN presented the Golda Meir House with a total of 600 urgently needed masks. This enabled staff, residents, and volunteers to have clean masks when they needed them. Thanks to this generous gift, the Golda Meir House and 2Life Communities never ran out of masks during the critical months of the pandemic.

“The donation of masks by Mr. Tian and the CAAN was so helpful,” says Myra Marshall, Executive Director of the Golda Meir House. “In addition to helping keep our residents safe, it was gratifying to have the support of an organization within the larger Newton community. It really reinforced the value of ‘aging in community,’ which is at the heart of our mission at 2Life.”

Mr. Tian says he feels fortunate that his parents were in such good hands during the pandemic. “The staff at the Golda Meir House did an excellent job of keeping the community safe during COVID. It was incredibly challenging and required tremendous work in planning and execution. It was our honor to contribute just a bit to that effort.”
One of the most gratifying aspects of our pandemic experience was the outpouring of support from generous donors who stepped up to help fund our efforts to meet residents’ needs. One such example was both unexpected and humbling.

Over a number of years, the Liberty Mutual Foundation has provided support for our Brighton campus through its focus on organizations and programs in Boston. As the pandemic impacted our region, the Foundation responded quickly. In addition to removing restrictions on grants, allowing flexibility to meet the greatest needs, the Foundation provided expedited $10,000 emergency grants for partner organizations, including 2Life Communities, in the spring of 2020. But that’s just part of the story.

About a month later, Klare Shaw, National Director of Programs at the Liberty Mutual Foundation, checked in with Marian Milbauer, 2Life’s Director of Foundation and Corporate Relations.

“Klare called on a Friday and said she had some good news for us and wanted to schedule a call the following Monday with me and our CEO, Amy Schectman,” Marian recalls, noting that they were kept in suspense over the weekend. “When we spoke on Monday, Klare said she was impressed with our pandemic response and the Liberty Mutual Foundation was giving us $200,000 in unrestricted funds to help manage the COVID crisis.”

This tremendous donation took the 2Life team by complete surprise. “I think it’s the first time I have ever seen Amy speechless,” Marian recalls.

For the Liberty Mutual Foundation, it was a recognition of the challenges faced by nonprofits during the pandemic — and 2Life’s ability to meet those challenges effectively.

“The extraordinary generosity of this gift from the Liberty Mutual Foundation lifted our spirits during a time of tremendous uncertainty.

“We recognized the huge increase in expenses for our partner organizations, particularly those serving vulnerable populations,” Klare Shaw says, noting that Liberty Mutual allocated significant charitable funding to help provide pandemic relief. “Our longstanding partnership with 2Life Communities provides a level of trust that they know the best ways to use this funding to serve their residents’ needs.”

The surprise gift from Liberty Mutual has enabled us to provide a range of services and safeguards for the 950 residents at our Brighton campus — from food and pharmaceutical delivery to PPE and additional staffing. The effectiveness of these measures was borne out by the exceptionally low COVID infection rate at our Brighton campus.
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Liberty Mutual Stands with 2Life Communities.
COVID by the numbers

IMMEDIATE RESPONSE

Results in 2020

- **4.6%** infection rate vs 8.3% statewide
- **<1%** mortality due to the virus

Helping Hands temporary staff brought on board to deliver food, mail, and medications; provide laundry and trash pickup; and bring some joy to our residents.

- **60**

Frozen meals prepared and delivered

- **70,000+**

Loads of laundry done

- **14,000+**

Bags of groceries delivered

- **34,000**

Hours clocked by 145 staff consistently serving 1500+ residents on five campuses. Among many things we provided much needed guidance to help navigate all the confusing information.

- **1**

Epidemiologist to interpret quickly evolving data and help all of us make the smartest decisions

- **<1%** mortality due to the virus

- **4.6%** infection rate vs 8.3% statewide

- **1,000s** points of connection in 8 languages, including virtual programs and services, courtyard concerts, food truck visits, fitness classes, pastoral counseling, nursing and friendly visitor calls, loaner digital devices with remote tech support, and more—many of which we made available to our residents AND the greater community.

2Life’s strong foundation of community life provided a crucial safety net that kept residents engaged, connected, and safe throughout the many challenges of the pandemic.

Strong Reserves, Trusted Connections and tremendous generosity helped us withstand the many financial challenges.

From the beginning, 2Life brought testing and vaccination onto each campus. We even participated in research efforts to find good testing methods for everyone.

- **$4,000,000** un-budgeted COVID-related expenses to keep our residents safe and engaged.
- **$846,000** lost revenues due to apartments kept vacant for safety reasons.
COMMUNITY LIFE

2Life’s strong foundation of community life provided a crucial safety net that kept residents engaged, connected, and safe throughout the many challenges of the pandemic.

1,000s

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RAPID TESTING AND VACCINATION CLINICS IN 2021

From the beginning, 2Life brought testing and vaccination onto each campus. We even participated in research efforts to find good testing methods for everyone.

<table>
<thead>
<tr>
<th></th>
<th>7</th>
<th>8,667</th>
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<tr>
<td>Locations on-site</td>
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<tr>
<td>at 2Life</td>
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<td>Rapid Tests Jan.</td>
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<td>2021 - Sept. 2021</td>
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<tr>
<td>Vaccination Clinics</td>
<td>28</td>
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<tr>
<td>Vaccinations given</td>
<td>1,800+</td>
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FINANCES

Strong Reserves, Trusted Connections and tremendous generosity helped us withstand the many financial challenges.

$4,000,000

Unbudgeted COVID-related expenses to keep our residents safe and engaged.

$846,000

Lost revenues due to apartments kept vacant for safety reasons.
### REVENUE SOURCES

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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<tr>
<td>Rents from Tenants</td>
<td>7,137,589</td>
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<tr>
<td>Government Rental and Mortgage Subsidies</td>
<td>30,524,852</td>
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<td>Government Service Subsidies</td>
<td>272,664</td>
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<td>Grants &amp; Contributions</td>
<td>3,799,891</td>
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<td>Developer Fee Income</td>
<td>1,593,724</td>
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<tr>
<td>Fee Revenue</td>
<td>1,248,422</td>
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<tr>
<td>Interest and Miscellaneous</td>
<td>4,614,546</td>
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**TOTAL REVENUE SOURCES** 49,191,688

### PROGRAM USES

#### PROPERTIES

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<th>Amount</th>
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<td>Taxes and Insurance</td>
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<td>Mortgage Interest and Financial Expense</td>
<td>8,075,296</td>
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**Total for Properties** 28,324,888

#### SERVICES

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<th>Service</th>
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<tr>
<td>Services &amp; Programs</td>
<td>4,307,903</td>
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<tr>
<td>Policy &amp; Research/Advocacy &amp; Outreach</td>
<td>464,673</td>
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**Total for Services** 4,772,576

<table>
<thead>
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<td>Administration</td>
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<td>Fundraising</td>
<td>758,480</td>
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<td>Real Estate Development</td>
<td>982,087</td>
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**TOTAL PROGRAM USES** 39,213,460

### PROPERTY INVESTMENTS

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<td>** Capital Improvements</td>
<td>3,348,001</td>
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<tr>
<td>Investment in Future Development and Rehabilitation Projects</td>
<td>9,815,162</td>
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<tr>
<td>Net Funding to Replacement Reserves</td>
<td>73,026</td>
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<tr>
<td>Mandated deposits to HUD residual receipt accounts</td>
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**TOTAL PROPERTY INVESTMENTS** 13,236,640

### COVID EXPENSES

<table>
<thead>
<tr>
<th>Expense</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Cleaning &amp; Supplies</td>
<td>$640,714</td>
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<tr>
<td>Food/Groceries/Personal Care</td>
<td>$345,948</td>
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<td>Laundry</td>
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<tr>
<td>Equipment</td>
<td>$312,184</td>
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<td>Security</td>
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<td>Remote Work</td>
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<td>Testing</td>
<td>$24,609</td>
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<td>Helping Hands</td>
<td>$767,371</td>
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<td>Public Relations</td>
<td>$55,725</td>
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<tr>
<td>Programs</td>
<td>$48,074</td>
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<tr>
<td>PPP Loan Proceeds</td>
<td>$2,252,275</td>
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<tr>
<td>Cares Act</td>
<td>$190,805</td>
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<tr>
<td>Residual Receipts</td>
<td>$54,987</td>
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<tr>
<td>Replacement Reserves</td>
<td>$151,691</td>
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<tr>
<td><strong>Total COVID Expenses</strong></td>
<td>$4,929,214</td>
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### COVID SOURCES

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Grants and Donations</td>
<td>$851,500</td>
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<tr>
<td>Residual Receipts</td>
<td>$54,987</td>
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<tr>
<td>Replacement Reserves</td>
<td>$151,691</td>
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<td>$2,252,275</td>
</tr>
</tbody>
</table>

**Total Sources** 3,501,258
Thank you to all of our generous donors whose unwavering commitment to 2Life Communities is what allows us to continue our life enhancing work.

**$100,000 and above**
Anonymous (2)
Combined Jewish Philanthropies
Dellbrook Construction
Harry and Jeanette Weinberg Foundation
Liberty Mutual Foundation
Nancy Lurie Marks Family Foundation
Merle and James Grandberg
Highland Street Foundation
John W. Boynton Fund, Bank of America, N.A., Trustee
Klein Hornig, LLP
Wendy and Dan Kraft
Robert Manoucherian
MassHousing
Metropolitan Cabinets and Countertops
Nixon Peabody, LLP
William and Lia Poorvu
Rockport Mortgage Corporation
Lisa Rourke
Aviva Sapers and Judith Sydney
Edward and Claire Saxe
Harold Stahler
Patricia Weiss Fagen
Wells Fargo Bank

**$50,000 - $99,999**
Anonymous
Association of Jewish Aging Services
City of Boston
Rita J. & Stanley H. Kaplan Family Foundation

**$20,000 - $49,999**
Adobe Employee Community Fund
Charlesview, Inc.
City of Newton, Department of Planning and Development
*Stephen and Alice Cutler
Bernard and Faith Kaplan
Nancy Karp
Lawrence J. and Anne Rubenstein Charitable Foundation
*Paul and Marcia Rosenberg
The Boston Foundation
The Sephardic Foundation on Aging
Tufts Health Plan Foundation

**$10,000 - $19,999**
Anonymous (2)
Gerry and Debra Bickoff
Brookline Bank
Carmel Movers
Roger Cassin
Charles F. Bacon Trust
Commercial Cleaning Service
Eastern Bank Foundation

**$5,000 - $9,999**
Blue Cross Blue Shield of MA, Inc.
Boston Evening Clinic Foundation
Boston Private Bank & Trust Company
Ronald and Ellen Brown
Bushrod H. Campbell and Adah F. Hall Charity Fund

Combined Jewish Philanthropies (CJP) has always been central to 2Life Communities and during COVID has been a true partner in protecting and keeping our residents safe. Shira Goodman, Chair, Board of Directors and Marc Baker, President and CEO quickly recognized the urgency needed. Thank you, CJP for all you do for us and for your ongoing support of 2Life Communities!
CJP MetroWest Jewish Community Fund
Howard Cohen and Myra Musicant
Colantonio Inc.
Foundation for Metrowest
Michael and Linda Frieze
Howard and Jacquelyn Furman
Harold and Laure Garnick
Joseph Geller and Maria Benet
Robert Gifford and Claire Sokoloff
James and Carol Herscot
Jason and Sandra Honeyman
Donna and Martin Kalikow
Toby and Michael Kumin
* Saul Kurlat
Richard and Arlene Levin
John and Kim Lutz
Matthew and Lori Sidman
Stantec
Candace and Lee Steingisser
Tripi Engineering Services
* David and Randi Zussman

$2,500 - $4,999

Bank of America Private Bank
Chestnut Hill Realty
Citizens Bank Foundation
Coldwell Banker Residential Brokerage
CREA, LLC
Cynthia and Martin Dugan
Karen Edlund and Barbara Fortier
Renee and Steven Finn
First National Corporation
First Republic Bank
Catharyn and Myron Gildesgame
Ronnii L. Goldsmith and Joseph R. Donelan
Toby and Michael Kumin
Robert Lagoyda and Rebecca Gould
MutualOne Charitable Foundation
Prellwitz Chilinski Associates
Jeffrey and Cheryl Sacks
Samet & Company
Steven Shulman and Debra Yanofsky
Superior Plumbing
Tech Networks of Boston
The Lassor and Fanny Agoos Charity Fund
The Schochet Companies
The Victor Herbert Foundation
TripAdvisor
Harold and Millie Tubman
Atty. Virginia Usen
Neil and Lisa Wallack
David Zaltas

$1,000 - $2,499

Anonymous (2)
American Tower Foundation
Susan Ansin
Susan and Joel Appelbaum
Dr. Jonathan Bamel and Dr. Monique Mabry Bamel
Donald and Ellen Bloch

Bloomberg L.P.
Bose Corporation
Anne and David Bromer
Sharon and Dan Brooks
John and Helaine Carroll
David Chilinski
Lewis and Karon Cohen
Domenic Colasacco and Mary Kate LeCam
H. Brett Cutler and Jacquelyn Borck
Richard Dale and Dorit E. Harverd
Andrew and Roberta Denenberg
DiMella Shaffer Associates, Inc
Edenbridge Health
Laura and Bruce Efron
William and Victoria Falk
Mark Farber and Sherry Katz
Ellen Feingold
Jay and Barbara Gainsboro
* Veniamin Genkin
Arthur Goldberg
Lisbeth Goldberg and Bob Sindermann
Deborah B. Goldberg and Michael Winter
Stacy Goodman and Ingo Agustsson
Amy Gould
James and Paula Gould
Kenneth Grandberg and Marcy D’Agostine
Herbert and Mary Lou Gray
Louis Grossman and Amy Gerson
Barbara Grover
Denise Hamilton and Laureen Morency
Sylvia Hammer
Harvard University
Kathleen Hobson
Sharon Hoffman
Jacobson Floral Supply, Inc.
Jeanine Kalikow
* Rudolph Kass
Elizabeth Kass
Benet and Pamela Kolman
Jason and Rebecca Korb
Geoffrey and Debbie Kurinsky
Jeffrey and Kristi Leerink
Jonathan and Marlene Leffell
Sondra and Norman Levenson
Levine Chapels
Paul F. Levy and Farzana Mohamed
Carolynn Levy and Alan Sharaf
E. Hillary Long
Madison Square Garden Sports Corp.
Bill and Donna Matson
Melvin Pharmacy
Carole Milnick and Chris Johnson
James and Laura Mitman
Norman and Susan Posner
Jerome L. Rappaport, Jr. and Lori Rappaport
Barbara and Frank Resnek
RLAW, P.C.
Benjamin and Nancy Rosenberg
Beth Rubenstein
Steve and Hope Rosenberg
Roberta and Phil Schmidt
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<th align="center">Anonymous (2)</th>
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<tr>
<td align="center">Judi and Alan Altman</td>
<td align="center">Igor Andreyev and Alla Andreyeva</td>
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<td align="center">Meilun Liu and Xingke Hu</td>
<td align="center">Henry Korman and Ann Houston</td>
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<td align="center">Lisa B. Chen and Michael Low</td>
<td align="center">Mitchell and Lisa Livstone</td>
<td align="center">Mandi and David Kunen</td>
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<td align="center">Noah Maslan and Jocelyn Kasper</td>
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<td align="center">Sophia Matsas</td>
<td align="center">Alan and Marcia Leifer</td>
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<td align="center">Amy and Jim McLoughlin</td>
<td align="center">*Eleanor Leventhal</td>
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<td align="center">Bernard and Janice Fellner</td>
<td align="center">Metro Housing</td>
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<td align="center">Robert and Glenda Fishman</td>
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### $500 - $999

- Anonymous (26)
- Adobe Employee Community Fund
- Kenneth and Martha Aft
- Igor Andreyev and Alla Andreyeva
- Linda Angell
- Susan Ansins
- Richard* and Beverly Ashworth
- Rep. Jacob and Michelle Auchincloss
- Joanne Baker
- Elyse and Bruce Balder
- Alma Balonon-Rosen and Mitchell Rosen
- Claudia Barash
- Lori Barnet and Jeffrey Savit
- Kayla Barry
- Jacob and Julie Barth
- David and Nancy Bayer
- Danielle Ben-David
- Rachel Benjamin
- Bonnie Berg and Andrew Keehn
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### RESPONSE AND READINESS COVID CAMPAIGN

In response to immense COVID challenges, the Response & Readiness Fund was created in 2020 to ensure that 2Life could adapt and respond to the urgent needs of our residents during an unprecedented crisis. Your generosity inspired hope for all of us and deepened the community spirit. With heartfelt appreciation!

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While the COVID-19 pandemic made the concept of “lockdown” a reality in communities worldwide, here at 2Life Communities it also opened some doors. In particular, it offered the opportunity to work with Nancy Zimmerman, a prominent philanthropist and co-founder of Bracebridge Capital, a Boston-based hedge fund.

The connection came via an introduction to 2Life CEO Amy Schectman by Sarah Abramson, Senior Vice President, Strategy and Impact, for Combined Jewish Philanthropies. Right from the start, Ms. Zimmerman was impressed with Amy’s approach to the pandemic.

The challenges facing 2Life also aligned with Ms. Zimmerman’s efforts to help accelerate effective responses to the pandemic, including rapid testing for older adults, school populations, and working adults. As an impact investor and “rapid philanthropist,” Ms. Zimmerman was focused on bringing forth entrepreneurial ideas to address the fast-moving crisis as quickly as possible. So was Amy Schectman.

“Nancy played a crucial role in connecting us with resources for COVID testing for our staff and residents,” Amy recalls. “She was an amazing thought partner and facilitator for us at a critical time.”

Ms. Zimmerman says she was inspired by 2Life Communities’ response to the pandemic. “I’ve never seen people put more of their ingenuity and intelligence, as well as their heart and soul, into doing whatever was possible, overcoming any obstacle,” she says. “It was an impressive orchestration of limited resources.”

AMY WAS FOCUSED ON DOING THE BEST SHE COULD FOR THE RESIDENTS OF 2LIFE.

The partnership also revealed valuable insights by sharing different perspectives, Ms. Zimmerman says, invoking the parable of the nine blind men trying to describe an elephant by each man touching only one part of the animal.

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Ms. Zimmerman says her experience working with 2Life Communities reinforced fundamental cultural values. “We have a cultural understanding that to save a life is to save the world and Amy acted on that in every moment,” she says. “It was an important reminder of how our values spoke to the moment of the pandemic. Life is precious and our elders are extremely precious.”

For her part, Amy Schectman treasured the opportunity to have Ms. Zimmerman’s help navigating the complex challenges posed by the pandemic.
Opening a brand new residential building is a complex task under the best of circumstances. Doing it in the middle of a global pandemic is nothing short of daunting.

That was the challenge in September of 2020 for the staff at the Harold and Ronald Brown Family House in Brookline, the newest addition to the 2Life Communities. The goal: get residents of all 60 apartments moved in safely within 30 days. The catch: this had to be accomplished under lockdown conditions, with a minimum of staff and no family or friends permitted inside.

Enter building maintenance supervisor Elmer Montiel, who took personal responsibility for ensuring each resident was moved in safely and efficiently. Elmer managed the movers, enforcing strict safety protocols, following up with extensive cleaning of surfaces down to the elevator buttons and doorknobs. Since only a few 2Life resident service personnel were in the building, Elmer provided each resident with a detailed tour of their unit, explaining how everything worked. He personally handled details like placing medical pull cords according to individual residents’ preferences.

“Elmer was the first experience of 2Life Communities for our residents,” explains Cindy Katzeff, Executive Director of the Brown Family House, noting that Elmer took on many roles, including serving as the go-to person when residents had questions or concerns.

Cindy, Elmer and staff member Maggie Skaza worked as a team, managing an average of three moves a day. It was a heavy lift, but they achieved the goal of moving all residents in on time.

“It wasn’t easy, but somehow we did it,” Elmer says. “Throughout it all, our number one priority was keeping residents safe. We’re very proud that we accomplished that.”

Today, the Brown Family House residents are settled in, but Elmer is still in demand, having established himself as a trusted trouble-shooter.

“The residents feel comfortable with Elmer and will share things with him,” Cindy says. “If there is an issue of concern, he will alert me and I can determine what steps to take to ensure our residents’ needs are met.”

It all comes down to helping others, Elmer says. “The goal of 2Life Communities is to help people enjoy life in this community. It’s a great feeling to see the smiles on peoples’ faces when you help them.”
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As the full impact of COVID-19 became clear in early 2020, keeping our residents safe meant minimizing their exposure to the outside community. 2Life staff members rose to the challenge, going beyond their normal responsibilities to fill critical needs for residents.

One such staff member is Molly McKenna, Program Development Manager at our Brighton campus — a role that, under normal circumstances, does not involve direct service to residents. “When COVID happened, Molly pivoted one hundred percent, taking on a range of new responsibilities,” explains Debbi Cutler, Molly’s supervisor. “She stepped in and became the go-to person, helping coordinate critical needs, including providing meals, pantry items, and laundry services to more than 900 residents at our Brighton campus. This was a huge undertaking.”

Using her keen organizing skills, Molly created spreadsheets to help manage the pandemic response, including taking meal orders, tracking donations of food from local charities, and coordinating the efforts of the temporary Helping Hands brought on to help.

One such Helping Hand was David McKenna, who was then Molly’s boyfriend and now her husband. Having lost employment due to the pandemic, David signed up to help. “Dave had ideas for using communications applications like Slack to improve communication among the Helping Hands and to streamline deliveries,” Molly explains, noting that he also made an extra effort to make sure residents received their medication deliveries. David has since been brought on full-time as Sales Counselor for 2Life’s Opus Community.

While coordinating meals and other services was itself a monumental task, Molly didn’t stop there. Once vaccinations became available, she jumped in to help, coordinating resident sign-ups, gathering required information, and developing an orderly process for on-site vaccinations — all within a very tight timeline.

“We were committed to helping our residents shelter in place while ensuring all their needs were met,” Debbi Cutler says. “Across 2Life Communities, our employees stepped up to achieve that goal. Molly’s willingness to roll up her sleeves and do what needed to be done earned the respect of her colleagues and the trust of our residents.” Molly says the experience brought out the best in the entire 2Life staff.
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